



Terms and Conditions

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Visitors to this web site are bound by the following terms and conditions so please read these carefully before going on. For the purposes of these terms and conditions, "this web site" means the ECOTECH Lubricants web site.

Other ECOTECH Lubricants web sites may contain terms and conditions, which are different from these terms and conditions. On your journey around the ECOTECH Lubricants web sites please check the terms and conditions of each web site that you visit and do not assume that these terms and conditions apply to all ECOTECH Lubricants web sites.

Legal Disclaimer

- ECOTECH Lubricants in South Africa have their own separate identities but on this web site we may sometimes use, "we" or "us" when we refer to ECOTECH Lubricants in South Africa in general or where no useful purpose is served by identifying any particular ECOTECH Lubricants Company.
- This web site may include links to external web sites. When you follow such links the external web site may appear as a full screen (in which case you will need to use the back button on your browser to return to this web site) or in some cases it may appear within the frame of this web site (in which case you will be able to return to this web site by using the navigation buttons within the frame). Where an external web site appears within the frame of this web site, this is purely for ease of navigation back to this web site and does not indicate any responsibility on our part for the external web site concerned, even if it is a web site owned and operated by another ECOTECH Lubricants Company. These links are provided in order to help you find relevant web sites, services and/or products that may be of interest to you quickly and easily. It is your responsibility to decide whether any services and/or products available through any of these web sites are suitable for your purposes. ECOTECH Lubricants Companies in South Africa are not responsible for the owners or operators of these web sites or for any goods or services they supply or for the content of their web sites and does not give or enter into any conditions, warranties or other terms or representations in relation to any of these or accept any liability in relation to any of these (including any liability arising out of any claim that the content of any external web site to which this web site includes a link infringes the intellectual property rights of any third party).
- All information or advice provided as part of this web site is intended to be general in nature and you should not rely on it in connection with the making of any decision. ECOTECH Lubricants tries to ensure that all information provided as part of this web site is correct at the time of inclusion on the web site but does not guarantee the accuracy of such information. ECOTECH Lubricants is not liable for any action you may take because of relying on such information or advice or for any loss or damage suffered by you because of you taking this action.



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- Print off one copy of any or all of the pages for your own personal reference.

You may not:

- Copy (whether by printing off onto paper, storing on disk, downloading or in any other way), distribute (including distributing copies), broadcast, alter or tamper with in any way or otherwise use any material contained in the web site except as set out under "You may". These restrictions apply in relation to all or part of the material on the web site.
- Remove any copyright, trade mark or other intellectual property notices contained in the original material from any material copied or printed off from the web site; without our express written consent.

If you wish to provide a hypertext or other link to this web site, please contact the top site editor with details of:

- The URL(s) of the web page(s) from which you are proposing to link to this web site
- The URL(s) of the web page(s) on this web site to which you are proposing to link

And we will consider your request. It is our decision as to whether we agree to your request and we do not have to do so.

Changes to Terms and Conditions

ECOTECH Lubricants may change the terms, conditions, and disclaimer set out above from time to time. By browsing this web site, you are accepting that the current terms, conditions, and disclaimer bind you and so you should check these each time you revisit the site.

Changes to/Operation of Web Site

- ECOTECH Lubricants may change the format and content of this web site at any time.
- ECOTECH Lubricants may suspend the operation of this web site for support or maintenance work, in order to update the content or for any other reason.
- ECOTECH Lubricants reserves the right to terminate access to this web site at any time and without notice.



Data Protection

Personal details provided to ECOTECH Lubricants through this web site will only be used in accordance with our privacy policy. Please read this carefully before going on. By providing your personal details to us, you are consenting to its use in accordance with our privacy policy.

Jurisdiction

These terms and conditions are governed by and to be interpreted in accordance with South African law. In the event of any dispute, arising in relation to these terms and conditions or any dispute arising in relation to the web site, whether in contract or tort or otherwise, the courts in South Africa will have non-exclusive jurisdiction over such dispute.

Privacy Policy

We respect the privacy of everyone who visits this website. As a result, we would like to inform you regarding the way we would use your personal data. We recommend you to read this privacy policy so that you understand our approach towards the use of your personal data.

By submitting your personal data to us, you will be treated as having given your permission - where necessary and appropriate - for disclosures referred to in this policy.

What does this privacy policy cover?

This privacy policy is to inform you regarding the use of your personal information that is collected during your visit to one of our websites.

This privacy policy applies to the majority of our websites, however there may be occasions where there is a need to have a slightly different privacy policy. Whenever a website of ECOTECH Lubricants has a different privacy policy it will be made clear that that privacy policy differs from this general ECOTECH Lubricants privacy policy. On your journey around the ECOTECH Lubricants website, please check the privacy policy of each website that you visit and do not assume that this privacy policy applies to all ECOTECH Lubricants websites.

Who is responsible for the personal information collected on this site?

Your personal data is controlled ultimately by ECOTECH Lubricants International B.V., a company registered in The Netherlands with registered number 27155369 whose registered office is at Carel van Bylandtlaan 30, 2596 HR The Hague, The Netherlands.

Special Notice - if you are under 13 years old

Our website is not aimed at children under 13 years old and we will not collect, use, provide or process in any other form any personal information of children under the age of 13 deliberately.

We therefore also ask you, if you are under 13 years old, please do not send us your personal information (for example, your name, address and email address). If you are under 13 years old and you nevertheless



wish to ask a question or use this website in any way that requires you to submit your personal information please get your parent or guardian to do so on your behalf.

Purposes of the collection of your data

One of the purposes of our website is to inform you of who we are and what we do. We collect and use personal information (including name, address, telephone number and email) to better provide you with the required services or information. We would therefore use your personal information in order to:

- respond to queries or requests submitted by you
- process orders or applications submitted by you
- administer or otherwise carry out our obligations in relation to any agreement you have with us
- anticipate and resolve problems with any goods or services supplied to you
- create products or services that may meet your needs.

To optimize our services we may wish to use your personal data for direct marketing. As we respect your privacy we will only use your personal data for this purpose when you are aware thereof and if required we will request your consent prior to using your personal data for direct marketing.

Additionally, if at any time you wish us to stop using your information for any or all of the above purposes; please contact us as set out below. We will stop the use of your information for such purposes as soon as it is reasonably possible to do so.

In addition, the collected personal data will (occasionally) be transferred to selected third parties, which may be located outside of the Economic European Area ("EEA") as part of the services offered to you through our site. By way of example, this may happen if any of our servers are from time to time located in a country outside of the EEA or one of our service providers is located in a country outside of the EEA.

These third parties will not use your personal information for any other purposes than what we have agreed with them. ECOTECH Lubricants requests those third parties to implement adequate levels of protection in order to safeguard your personal information.

We respect your personal information and therefore, we will take steps to ensure that your privacy rights continue to be protected if we transfer your information outside of the EEA in this way. In addition, if you use our services while you are outside the EEA, your information may be transferred outside the EEA in order to provide you with those services.

Except as set out in this privacy policy, we will not disclose any personally identifiable information without your permission unless we are legally entitled or required to do so (for example, if required to do so by legal process or for the purposes of prevention of fraud or other crime); or if we believe that such action is necessary to protect and/or defend our rights, property or personal safety and those of our users/customers or other individuals.



Please be assured that we will not use your information for any of the purposes if you have indicated that you do not wish us to use your information in this way when submitting the information or at a later stage.

Collection of non-personal information

We may automatically collect non-personal information about you such as the type of internet browsers you use or the website from which you linked to our website. We may also aggregate details that you have submitted to the site (for example, your age and the town where you live). You cannot be identified from this information and it is only used to assist us in providing an effective service on this web site. We may from time to time supply third parties with this non-personal or aggregated data for uses in connection with this website.

Interaction between you and us

We are interested in your views, and we value feedback from our clients and visitors, we therefore have set up notice boards, newsgroups, feedback, email, forum facilities and/ or chat rooms. If at any time this website offers any chat rooms, notice board facilities, newsgroups etc. we may collect the personal information that you disclose.

Such information will be used in accordance with this privacy policy. However, we can of course not control and be responsible for other parties' use of the personal information that you make available to them through this website. We encourage you to be careful about what personal information you disclose in this way.

Keeping our records accurate

We aim to keep our information about you as accurate as possible. If you would like to review, change or delete the details you have supplied us with, please contact us as set out below.

Security of your personal data

We have implemented technology and policies with the objective of protecting your privacy from unauthorized access and improper use and will update these measures as new technology becomes available, as appropriate.

Use of your personal information submitted to other web sites

On our websites, we may have links to other websites or you are referred to our website through a link from another website. As you can imagine, we cannot be responsible for the privacy policies and practices of other websites. Such content is subject to their terms of use and any additional guidelines and privacy information provided in relation to that use on their website.

We recommend that you check the policy of each website you visit to better understand your rights and obligations especially when you are submitting any type of content on those third party website. Please contact the owner or operator of such website if you have any concerns or questions.



Cookies policy

We use the term "cookies" to refer to cookies and other similar technologies covered by the EU Directive on privacy in electronic communications.

- What is a cookie?

Cookies are small data files that your browser places on your computer or device. Cookies help your browser navigate a website and the cookies themselves cannot collect any information stored on your computer or your files.

When a server uses a web browser to read cookies, they can help a website deliver a more user-friendly service. To protect your privacy, your browser only gives a website access to the cookies it has already sent to you.

- Why do we use cookies?

We use cookies to learn more about the way you interact with our content and help us to improve your experience when visiting our website.

Cookies remember the type of browser you use and which additional browser software you have installed. They also remember your preferences, such as language and region, which remain as your default settings when you revisit the website. Cookies also allow you to rate pages and fill in comment forms.

Some of the cookies we use are session cookies and only last until you close your browser, others are persistent cookies that are stored on your computer for longer. For further details on the various types of cookies that we use, please read our [cookie policy](#).

- How are third party cookies used?

For some of the functions within our websites we use third party suppliers, for example, when you visit a page with videos embedded from or links to YouTube. These videos or links (and any other content from third party suppliers) may contain third party cookies and you may wish to consult the policies of these third party websites for information regarding their use of cookies. For further details on the third party cookies that we use, please read our page on [cookie types](#).

- How do I reject and delete cookies?

We will not use cookies to collect personally identifiable information about you. However, should you wish to do so, you can choose to reject or block the cookies set by ECOTECH Lubricants or the websites of any third party suppliers by changing your browser settings - see the Help function within your browser for further details. Please note that most browsers automatically accept cookies so if you do not wish cookies to be used you may need to actively delete or block the cookies.

You can also visit www.allaboutcookies.org for details on how to delete or reject cookies and for further information on cookies generally. For information on the use of cookies in mobile phone browsers and for details on how to reject or delete such cookies, please refer to your handset manual.



Note, however, that if you reject the use of cookies you will still be able to visit our websites but some of the functions may not work correctly.

Changes to this policy

From time to time, we may make changes to this privacy policy. If we make any substantial changes to this privacy policy and the way in which we use your personal data, we will post these changes on this page and will do our best to notify you of any significant changes. Please check our privacy policy on a regular basis.

How can you contact us?

If you would like to contact us about our privacy policy, you can do so by emailing us at info@ecotechlube.com

At Ecotech, we are passionate about the protection and maintenance of machines. We produce the entire range of lubricating oils for all Automotive, Transport, Agricultural and Industrial applications. We also produce a range of non-lubrication products such as Diesel and Petrol Engine Coolants. We have Brake Fluids, Degreasers and Hand Cleaners that reduce operating cost and increase productivity.



AUTOMOTIVE

Ecotech has engineered the full range of automotive oils to keep your car in top working order.

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TRANSPORT

Ecotech Transport oils have been formulated to work with all after exhaust emission reduction systems typically found in today's environmentally friendly engines.

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AGRICULTURE

Ecotech produces the entire range of Agricultural Lubricating Oils for all types of machinery.

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INDUSTRIAL

Ecotech has developed an extensive range of Industrial Products suited for most heavy vehicles and machinery

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MINING

We have Heavy Duty Diesel Engine Oils, Transmission Fluids, Hydraulic Fluids, Greases and a host of mining specific products.

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